Travel Assist® Services

Part of the Accidental Death & Dismemberment Plan for Employees of Northern Michigan University • GTU 1293946

Zurich Travel Assist® is a comprehensive travel assistance program offering you benefits and services when traveling 100 miles or more from your residence.

You can access the Travel Assistance Plan by calling 1-800-263-0261 from the U.S. or Canada; and collect from anywhere else in the world at +1-416-977-0277 and reference Northern Michigan University, policy number GTU 1293946; or log on to the Travel Assist® web site at www.zurichtravelassist.com.

Zurich Travel Assist® Services include the following:

Medical Assistance
- Emergency Medical Referrals
- Medical Monitoring
- Medical Evacuation/Repatriation*
- Non-Medical Repatriation*
- Hospital Admissions
- Medical Payment Advancement

- Prescription Assistance
- Visit to Hospital by Family or Friend*
- Repatriation of Remains*
- Escort of Injured during Transport
- Dispatch of a Physician or Specialist

Information Assistance
- Passport & Visa Information
- Weather, Cultural & Currency Exchange
- Embassies and Consulates (Addresses and Telephone Numbers)

- Travel Advisories
- Inoculation & Immunization

Personal Assistance
- Lost Baggage Service
- Translation & Interpretation
- Emergency Messaging
- Emergency Ticket Replacement

- Lost Document Replacement
- Emergency Advancement of Funds
- Return of Vehicle

Legal Assistance:
- Legal Referral

- Advance of Bail

* The program will cover certain costs associated with these travel services, subject to the stated limitations.

Visit the Zurich Travel Assist® website: http://www.zurichtravelassist.com

Features Include:
- Information on Services Provided
- Travel Risk & Security Information including country intelligence, security advice, travel health and Identity Theft

- Printable Membership Card
- Contact Information

Download the Travel Assist App: "TravelKit-Mobile Traveller"

- Designed to prepare and assist traveling insureds and their families
- Features an itinerary that will keep you up-to-date with the latest news and events that may affect your travel

- Features travel information
- Risk ratings
- Security intelligence

No transport or service will be covered unless you contact Zurich Travel Assist® prior to the transport, the attending physician approves, if applicable, and Zurich Travel Assist® pre-authorizes the transport or service.

For further information, contact your local Human Resources Representative.

Note: This document is intended to highlight some of the services provided. The services indicated above are subject to certain restrictions, exclusions and limitations. The specific terms and conditions of the services are contained in the Policy. If a conflict should arise between this document and the Policy, the terms and conditions of the Policy will govern.

ZURICH ®